

Good Evening, this is Marie from the Klamath Falls City Schools technology department. Over the last month, we have made several communication channel changes and we wanted you to be aware of these changes.

The first is our vendor for automated phone calls, emails and text messages has changed from SchoolReach to SchoolMessenger. There a couple difference we need you to know about.

SchoolMessenger is based on an "Opt-In" text messaging system. What this means is that to receive texts from your school or the district, you will need to reply Y or YES to a text message that will be sent tomorrow at noon. The text will be from sender number 68453. If you do not reply, you will not receive further texts from the district.

The other difference you need to be aware of in our new calling system is that if you had chosen not to receive automated calls from the district with the old vendor, you will need to let us know to put you on a Do Not Call list. You can do this through our district website or by emailing webmaster@kfalls.k12.or.us – you can also call your school and they will forward your request to the technology department.

One of the several avenues to announce emergency School Closures is through our automated calling/texting system. By choosing to receive texts and phone calls, you will have the announcement sent to you directly.

The second change in our communication channels is we now have a Klamath Falls City Schools mobile app for smart phones and tablets. There is a link on our webpage for both iOS and Android apps. You can also locate the apps from the App store for iPhones and iPad or the Google Play store for Android devices. The new app pulls announcements, videos, pictures, superintendent twitter feed and contact info all in one place. The app also will be an avenue to announce emergency school closures. We hope you download and use the app.

Thank you for your time and we hope that the new communication channels provide you with easy to access information as we partner together in educating our community's students.